

SUPPLIER QUALITY REQUIREMENTS

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1 INTRODUCTION

This document defines the general quality requirements applicable to ANYWAVES' suppliers.

2 APPLICABLE DOCUMENTS

This document defines the general quality requirements applicable to all suppliers when this document is mentioned on the ANYWAVES' purchase order.

If it is impossible to comply with all or part of the requirements of this document, the supplier must inform the purchaser listed on the order in writing.

3 DOCUMENTATION

3.1 APPLICABLE DOCUMENT

GPC ANYWAVES General Conditions of Purchase

3.2 REFERENCE DOCUMENT

NF EN-9100 - Quality Management Systems applicable to the Aeronautics, Space and Defence sectors.

4 TERMINOLOGY

Supplier: any company providing a service or product based on ANYWAVES' specifications, drawings, technical specifications and/or definition or manufacturing files, and holding an order or purchase contract.

Non-conformity: Deviation of an item that makes it non-conform to the definition.

External provider: Organisation (manufacturer, supplier, reseller, distributor, repairer) holding an order or purchase contract with the supplier.

Special processes: Processes which results cannot be fully verified a posteriori by an inspection or a test of the product, and the consequence of deficiencies in the implementation can only become apparent when the product is used. Non-destructive testing operations are included in this category.

Quality System: All the organisations, people and material resources and procedures implemented by the Supplier to guarantee the Quality of its supply.



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1. OBLIGATIONS AND RESPONSIBILITIES OF THE SUPPLIER

The supplier shall deliver products that comply with the technical requirements and agreements stipulated in ANYWAVES' order.

The supplier is responsible for the quality of the delivered products.

The supplier shall verify that he owns all documents required to deliver the product specified in the order. In the case the supplier does not have the right documents, he/she must request them from its ANYWAVES' contact.

The supplier works with providers designated by the customer or approved, including sources for processes (e.g. special processes).

The supplier shall transmit to its external providers the quality requirements of this document that concern them as well as the requirements related to the main characteristics and monitor their compliance.

Any significant change in the supplier's organisation must be reported to ANYWAVES and approved by it (e.g. change in processes, products or services, change in manufacturing location, change in management, change in external providers, etc.).

The supplier must notify ANYWAVES of any obsolescence or modification of the products ordered as soon as he/she is aware of them.

No modification of the physical or functional characteristics, in particular a change of component, material, imposed manufacturing process, or imposed control process, may be introduced by the supplier on ANYWAVES' products without the prior written agreement of ANYWAVES' Quality Department.

In case the definition of the product is the responsibility of the supplier, the latter undertakes to report any change in the characteristics of the product as well as any change in the manufacturing process that may have an impact on these characteristics.

The supply by ANYWAVES of tools, manufacturing documents and inspection equipments does not relieve the supplier of its responsibility for the conformity of the supply.

2. SUPPLIER MONITORING

In addition to article 8.5 "Audit" of the GTC, depending on the nature of the product or services ordered, ANYWAVES' customers and/or the Official Services may monitor the supplier's operations related to the execution of the order.

The supplier and its external providers, if any, must ensure that their representatives have free access to their facilities, to any document related to the execution of the order and any facility enabling them to fulfil their mission.

3. SUPPLIER'S QUALITY SYSTEM

3.1 GENERALITIES

The supplier shall establish and maintain a coherent Quality Management System, adapted to the products that he designs, manufactures or sales to ANYWAVES.

3.2 ADDITIONAL REQUIREMENTS

The additional requirements listed on the order are taken into account in addition to those listed in this document.

3.2.1 PRODUCT SUPPLIED BY ANYWAVES

ANYWAVES reserves the right to hand over to the supplier all or part of the supplies required to complete the order for parts based on drawings.

In this case, the supplier remains responsible for receiving the products delivered by ANYWAVES like any other supplied products and for protecting them during storage and handling.

The supplier undertakes to use only these supplies in this case, and to replace them with any other equivalent product only with ANYWAVES' written consent. The supplier also agrees not to use these supplies for any other application than those for which they were intended.



ANYWAVES may provide manufacturing and/or inspection and test equipments as part of the execution of the order. These resources remain the property of ANYWAVES.

The supplier is required to identify them, maintain them in good conditions, and inform the Quality Department in writing of any wear or deterioration.

3.2.2 NON-COMPLIANCES AND CORRECTIVE ACTIONS

The supplier undertakes to notify ANYWAVES of any non-conformity in processes, products or services and to obtain ANYWAVES' agreement for their treatments.

When non-compliances are detected by ANYWAVES, they are reported to suppliers, as well as the treatment applied to them (return, repairs, derogations, etc.).

The supplier must confirm within 48 hours that the non-conformity has been taken into account and that appropriate measures have been taken.

In the event ANYWAVES asks the supplier to take corrective actions, the supplier undertakes to provide, within two weeks, an action plan including an analysis of the causes and the measures to be taken to eliminate them, as well as the deadline for the next secure delivery.

3.2.3 PROVISION AND STORAGE OF DOCUMENTS

These provisions apply systematically to all products.

The supplier undertakes to provide test specimens for design approval, controls/verifications, investigations or audits.

The supplier undertakes to keep documented information, including retention periods and destruction requirements.

In the case of manufacturing from drawing, the documents relating to the manufacturing history of the product must be archived (tracking sheets, worksheets, special process records, raw material, etc.) for the entire life of the product.

Documents relating to the quality of the product must be archived (FAI, inspection/verification reports, test reports, expert reports, non-conformity reports, release documents, audits, etc.) for the entire life of the product.

4. SPECIFIC REQUIREMENTS

The supplier must ensure that the qualifications of its employees are appropriate for the work position. If requested, the supplier must be able to prove its qualifications (internal or external training).

The supplier shall ensure that its employees, are aware of the conformity and safety of the product or service and of the importance of an ethical behaviour.

Non-destructive testing operations must be carried out by qualified employee.

The special processes used must be identified and qualified.

The supplier must prevent and ensure that no counterfeiting parts are used in its own production and/or supplies.